



How Do I Clean My Wood Floor?

Follow these simple maintenance practices to care for your wood floor.

It's important to know which kind of finish your floor is coated with. It's the top-coat finish—not the wood type—that is walked upon and exposed to the domestic elements and therefore determines how your floor should be properly cleaned.

Please note: The following maintenance practices are recommended for our products finished with UV-cured oils and urethane (Chalet, Ponderosa, Parkview, Saltbox, Market & Main, Gallery). For products finished with natural oils, (Vintage Loft, Gallery) please refer to the correct maintenance guidelines. Failure to use the correct guidelines and maintenance products could result in damage to your floor. Find the Vintage Loft Maintenance Guide on the Support page of our website, under Downloads.

Preventative Maintenance:

- Install protective felt or soft pads on the bottom of all furniture.
- Place rugs and mats at all exterior entrances to capture abrasives and moisture. Shake rugs out regularly.
- Sweep, vacuum and or dry dust-mop regularly to remove abrasives and dirt.
- Be aware; the use of high heeled shoes can dent even the most dense hardwood floors.
- Wipe up spills immediately.

Cleaning:

It is important to use cleaners specifically designed for wood floors only—cleaners designed for other surfaces, or containing harsh chemicals or wax, will dull the finish, damage the finish or make it slippery.

Do not:

- Use oils, waxes or furniture soaps or sprays.
- Use straight ammonia, alkaline products or abrasive cleaners.
- Use water alone or vinegar and water to clean hardwood floors.

Use professional cleaning products to remove occasional scuffs, heel marks, stains and spills without dulling the finish of your floor.

Color Loss and Shading:

As a natural product, all hardwood floors are likely to fade or change shades over time. Like our own skin, hardwood's exposure to sunlight may increase this process and cause permanent color change. Window treatments are recommended to shade your floors from the sun's harsh UV rays. We also recommend rotating area rugs and furniture regularly, allowing hardwood floors to age evenly from UV exposure.

If you're unsure which cleaning products are appropriate to care for your floor, we'd be happy to assist you.